



COVID-19: IMPORTANT INFORMATION

JRF Ortho is committed to using innovative solutions to respond to this ever-changing and fluid environment. We are adapting to the challenges and preparing to continue providing the best products for allograft joint repair with superior customer care.

TISSUE SAFETY

JRF Ortho and its partners have a spotless track record of providing safe allograft tissue and adapting to multiple changes in potential risks posed by novel viruses such as MERS, West Nile, Zika, SARs, and now COVID-19.

All JRF Ortho donors are from the continental United States. In collaboration with our donor recovery and processing partners there are multiple changes regarding donor suitability, which have been in place for several weeks in anticipation of a potential increase of COVID-19 in the United States. For more specific details of these changes, please access the memo, which can be found on our home page: <https://jrfortho.org/>.

FRESH OSTEOCHONDRAL ALLOGRAFT TISSUE SUPPLY

JRF Ortho greatly appreciates the shared commitment of our customers and partners to the responsible utilization of donated allograft tissue. We are in close communication with our customers and, subsequently, with our processing and industry partners to adjust the future supply of donor tissue. This includes deferring young donors to other uses instead of producing fresh OCA grafts that will not be utilized.

EMPLOYEE SAFETY

While everyone at JRF Ortho is healthy, we are monitoring the situation to ensure everyone's safety so that we can continue to provide the superior customer care you are accustomed to. For example, we are working from home as recommended by our state government. We have canceled all travel for the foreseeable future, as have our processing partners. Additionally, we continue to utilize technology to conduct remote meetings with our team and our processing and industry partners.

BUSINESS OPERATIONS

Our staff will be working from home in the next few weeks, and preparing to return to full capacity once this crisis is behind us. In the interim, we encourage placement of orders online or via the JRF app. Place an order: [JRFORTHO.org/account](https://jrfortho.org/account)